



## Quality

Yurala Contracting Service is committed to ensuring that we are operated and marketed as an equal to other Businesses within the same field through a structured Quality system.

Meeting customer-defined quality requirements is our hallmark and we therefore acknowledge that our customers, suppliers and subcontractors are vital links towards achieving that excellence.

Yurala Contracting Service is committed to being an ethical and moral Company and seek to have our Business Management System compliant with AS/NZS ISO 9001:2008 Quality Management Systems.

Our Quality Objectives are:

- To comply with all documented procedures and processes, policies, statutory and regulatory requirements to ensure requirements for services and product are met;
- Investigation and elimination of system, service and product deficiencies;
- Implementation of effective participative arrangements;
- Continual system, service and product improvements;
- Enhancing Customer Satisfaction.

To this end we are fully committed to continually monitor and improve the effectiveness of our Business Management System through organised internal and external audits, and review this Quality Policy Statement for continuing suitability through periodic Management Review Meetings with a view to achieving our objectives and for continual improvement.

We shall also provide all resources necessary to achieve the above measurable quality objectives which have been communicated to, understood by personnel and established at relevant functions and levels within our operations.

  
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Charles Smith - CEO  
Yurala Contracting Service

Approval Date: 1 October 2014

Policy Review Date: 1 October 2015